



## **IMPORTANT UPDATES FOR POOL FACILITY OPENING, REFUNDS AND PRORATION!**

Dear Sundance Hills Pool Members and Sailfish Swim Team Members,

### **Thank you**

First, we would like to extend a sincere THANK YOU to all of you for your support and patience as we've navigated the construction of the swimming pool facility and the obstacles that have arisen. We know that this has been an inconvenience, but the end result of a safe and functioning pool and pumps will be worth the hassle and delay.

### **Schedule Update**

At the District's last Board meeting, a timeline update for construction completion was provided. The anticipated Grand Opening date for the last week of June is later than our typical date of a Memorial Weekend opening, but weather permitting, we are planning to keep the pool open past Labor Day Weekend. A notification will be made on opening day after the June 8, 2022 Board meeting, with changes to the opening date.

### **TCO Permit**

We had hoped to obtain a temporary certificate of occupancy from Greenwood Village so that we could open the large pool ahead of Memorial Day, but safety concerns did not allow that to happen. As stated above, with safety being one of our main goals with this construction project, we are confident that taking a step back to focus on opening all the pools at once is the correct choice. The District will continue to pursue this request, if appropriate and possible, and will provide updates to our pool members and email subscribers as this develops.

### **Sailfish Swim Team**

Additionally, many of our pool members are also part of the Sailfish Swim Team. We are actively working with Swim Team to book pool space for the team to practice so there will be as little interruption or change to their swim season as possible and are in process of reserving pool time at Cherry Creek High School.

Again, we are very grateful for all the support from everyone throughout this process, and we thank you for putting your trust in us to make the right decisions along the way. We appreciate your input and trust through funding and can say that without a doubt the safety and precision with which this is being completed have not been compromised.

### **Refund Option and Proration**

A full refund is available to anyone who has purchased a season membership of any type except tennis-only memberships. **Requests for refunds must be made by May 30th. Submit requests for refunds to [info@ccrider.us](mailto:info@ccrider.us).** Note any requests regarding swim team matters must be made directly to the Sailfish Swim team.

**After May 30, 2022, a 25% proration refund will be automatically** given to anyone who has purchased a membership (prior to May 20), except tennis-only memberships, which are not eligible for the proration. There is no requirement to contact us if you choose this option.

Moving forward, **all *season* membership rates will be reduced by 25%** for anyone who chooses to sign up for a membership. Membership sign up will be re-opened next week with these new rates. This does not apply to tennis-only memberships or daily rates.

Pool membership (family or individual) is still required in order to join swim team, as the District is contributing funds to the swim team for their regular budget and practice/meet rentals at other facilities.

Anyone who has already reached out with questions will be contacted directly next week to process their request and need not reach out again regarding refund requests.

Thank you all for your cooperation and flexibility!  
Sundance Hills Metropolitan District